

Your Reference : SMc.bm.1502.13.Richards
Our Reference :
Contact Name :
Contact Number :
Email :
Date : 2 July 2014



Ms Belinda Mattu
The Coroner's Office
Coventry Central Police Station
Little Park Street
Coventry
CV1 2JK

9 Little Park Street
Coventry
CV1 2UR

Dear Ms Mattu

Re: Amanda Richards (deceased) –

I am writing in reply to your letter of the 14 May 2014, received on the 19 May 2014.

On the 16 June 2014 [redacted] Director of Housing and Neighbourhood Services for Whitefriars Housing Group, attended the serious incident review which as you will be aware, was led by the West Midlands Fire Service. All key agencies participated in the incident review, and I understand that the learning outcomes will form the recommendations in the plan to be produced by the Fire Service.

The action plan will include specific actions for Whitefriars Housing Group, and we have agreed with others present that all agencies need to work together to better understand the risks and issues surrounding the needs of individual residents in special accommodation. Through those agencies working together we will agree specific actions to be undertaken or works to be implemented to meet the needs of the resident. If through such joint working it is agreed that the provision of a domestic sprinkler system to an individual dwelling is the appropriate action to be taken then I confirm that Whitefriars Housing Group would commission and pay for the installation. I can also confirm that such works would be carried out without delay once the course of action had been agreed.

email: info@whitefriarshousing.co.uk
www.whitefriarshousing.co.uk

Whitefriars Housing Group Limited
a charitable, industrial & provident society
Registered no: 30092R
Registered Office: 9 Little Park Street,
Coventry, Warwickshire CV1 2UR

Chairman: Mick Rawson
Group Chief Executive: Pat Brandum MCIH
A full list of board members and directors
is available from the registered office



I trust the above satisfactorily responds to the Regulation 28 report, but if you should require any further information please do not hesitate to contact me.

Yours sincerely

A large black rectangular redaction box covering the signature area.

Simon Kimberley
Executive Director, WM Housing Group