

Chief Executive Office

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22nd July 2014

Coroner ME Hassell
Senior Coroner
Inner North London
St Pancras Coroner's Court
Camley Street
London N1C 4PP

Dear Coroner Hassell,

Re: Stephen Anthony WARD (died 28.02.14)

I write further to your report on the above dated 29th May 2014.

In this report you state that "it seems that the team (South Camden Crisis Team) would benefit from a clear protocol about the required action once police have been contacted and I invite you to consider this".

Further to your report the Trust has considered the issues raised. Attached is a guidance note that has been drawn up to clarify arrangements across all community mental health teams. This has been developed following a review of practice already in place within services. It requires that requests for checks should be followed up within six hours of them being made. This guidance note is now to be developed into a full protocol for use across the organisation. The process of developing this will include further work with colleagues from the Metropolitan Police.

The guidance is due to be issued to staff across the organisation on 21st July 2014, with the ratification of the full protocol due at the Trust Quality Committee in September 2014 for formal issuing as a Trust Protocol by 1st October 2014.


Chief Executive: Wendy Wallace

Your partner in
care & improvement 



The procedure in Substance Misuse services is different, due to the different nature of the client group and treatment interventions, and a copy of current policy in these services is also attached for your information.

I trust that this addresses the concerns you have raised.

Yours sincerely,



Wendy Wallace
Chief Executive

