

Copy sent on
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Alexandra Rose

Residential Care Home

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5th August 2014

Dear Mr Horsley

Re: Inquest 7th July 2014 – Mr Charles Lawrence, Coroner's Regulation 28 Report

Further to your Regulation Report towards Alexandra Rose Care Home I am writing to you with the actions the Company are to take.

The home has devised a 'falls alert' notification that will be faxed to the residents doctors surgery should they fall more than once over a 24 hour period. This has been agreed by the Drayton Medical Practice, although I have not as yet received any further response from the two other surgeries that the home uses. In this case the home will call these surgeries direct should a second fall arise within that period. We currently have over 25 residents registered at Drayton Medical Practice which is a substantial amount so I hope that you agree that this is the most important surgery to support us with this protocol.

Further to this document, each resident now has this Protocol in their care plans under there mobility and falls risk assessments.

I have enclosed a copy of the falls alert notification form, which I hope satisfies your requirements under note 5 of your report.

Yours Sincerely


Registered manager