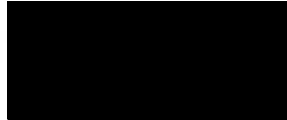


University Hospitals of Leicester



NHS Trust

Direct Line:
Fax No:
E'Mail:



Your Ref:
Our Ref:



24 March 2015

Mrs C Mason
HM Coroner
The Coroner's Court,
Town Hall,
Town Hall Square,
Leicester
LE1 9BG

Dear Mrs Mason

Re: **Rafal Delezuch**

I write further to the Regulation 28 report sent to us on 29 January 2015 by your Assistant Coroner, Mr M Gotheridge and am now in a position to respond.

I note that the matters of concern are as follows:-

1. Many of staff in the emergency department were unaware of and had no training in the application of the Trust's Restraint Policy.
2. The Senior Registrar was not familiar with the dangers of prolonged restraint in the prone position.
3. When it was decided that Mr Delezuch needed rapid tranquilisation, clinicians a) were not aware of the availability of alternative medication lorazepam b) the importance of quick acting drugs, did not appear to be fully appreciated.
4. The reference in the NICE Guidelines to diazepam being 'not recommended' was overlooked.

You have suggested that all clinical staff be made aware of these policies and also that a review of medicines that should be maintained in our Emergency Department for use when rapid tranquilisation is necessary.

I am pleased to be able to report that since the inquest, the Clinical Director for Emergency and Specialist Medicine, has met with the Head of Service for the Emergency Department and our Chief Pharmacist and will be undertaking action to strengthen and improve our processes. This case has been discussed at an Emergency Departmental meeting and has been reported to our Adverse Events

University Hospitals of Leicester NHS Trust includes
Glenfield Hospital, Leicester General Hospital and Leicester Royal Infirmary
Website: www.leicestershospitals.nhs.net
Chairman: Mr Karamjit Singh Chief Executive: Mr John Adler

Committee which is chaired by a senior clinical manager and will be discussed at our next Executive Quality Board which is chaired by myself.

The Clinical Director and Head of Service for the Emergency Department between them have ensured that all clinical staff in the Emergency Department are aware of the Trust's Restraint Policy and of the particular dangers of prolonged restraint in the prone position.

In addition, our Chief Pharmacist has met with the Leicestershire Partnership Trust to develop a shared rapid tranquilisation guideline; our Clinical Director will ensure that this guideline is in place by the end of May 2015. This Guideline will also deal with appropriate consideration of the relevant NICE Guidelines.

Additionally working alongside an external organisation we are undertaking work to improve the accessibility of our Trust Policy and Guidelines generally. We expect that this work to improve the accessibility of our Policy and Guideline Library and is expected to be completed by the end of June 2015.

I trust that this response assures you that we take these matters seriously and if you have any further concerns please do not hesitate to contact me.

Kind regards

Yours sincerely

A black rectangular box redacting the signature of John Adler.

John Adler
Chief Executive