



Bruce Keogh  
Medical Directorate  
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20<sup>th</sup> April 2015

Mrs. Catherine E. Mason LL.B; HONS;  
RGN  
Senior Coroner  
H.M. Coroner  
For Leicester City and South Leicestershire  
Town Hall Square  
Leicester  
LE1 9BG

Dear Mrs C.E Mason,

**Re: Simion Costin Report Ref: [REDACTED]**

As NHS England's National Medical Director I have been asked to respond to the above report on behalf of [REDACTED]

Further to your letter dated 26 February 2015 and the issue of the *Regulation 28 report to prevent future deaths*, I would like to offer my sincere condolences to Simion Costin's family

From our review and consideration of the report, we note that the issue of standardised mental health assessments has been addressed by Leicestershire Partnership Trust. However, in view of the serious nature of this case, I have consulted with NHS England's Midlands and East Regional Medical Director, [REDACTED] with a view to ascertaining further actions needed to address the issues raised in the report.

The NHS Trust Development Authority (TDA) has been in contact with the Leicestershire Partnership Trust and is assured that specific learning points from this incident have been identified. These include:

- the use of translators;
- liaison with Primary Care; and
- the active involvement of friends and family following any acute assessment.

Furthermore, the Leicestershire Partnership Trust has signed up to the Crisis Care Concordat and agreed a Local Action Plan to support people in mental health crisis.

The Leicestershire Partnership Trust Local Action Plan includes actions to ensure: those groups known to be at higher risk of suicide than the general population will be identified;

- NICE Quality statement 6 is met – " People in crisis who are referred to MH services are assessed face to face within 4 hours in a community location that suits them best";

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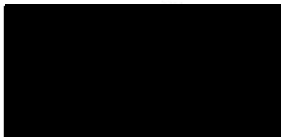
- adequate Liaison Psychiatry is in place;
- development, through contract negotiation, regarding how crisis plans and advance statements can be shared when needed; and
- implementation of the guidance on commissioning crisis care services for Black and Minority Ethnic (BME) groups.

The Crisis Care Concordat is a national commitment between all services and agencies that come into contact with people in crisis. It sets out how they will work together and be involved in the care and support of people in crisis, and how they ensure people get the support they need, when they need it.

As one of the signatories to the Crisis Care Concordat, NHS England is committed to working with other agencies who come into contact with people experiencing a mental health crisis, to improve the system of care and support for people in crisis, to work together to identify the causes of crises, and put in place prevention and early intervention plans whenever possible.

I am grateful to you for bringing this case to my attention.

Yours sincerely,



**Bruce Keogh**  
**National Medical Director**  
**NHS England**