

Ms Penelope Schofield
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5 May 2015

Dear Ms Schofield

Re: Inquest into the death of James BATELEY – 10 March 2015

Further to your letter dated 24 March 2015 highlighting matters of concern and the need to investigate the issues raised, we confirm the following:

The matter was referred to our Quality Assurance team whereby a representative met with the Head of Medicines Management CWS CCG, Deputy Designated Nurse: Safeguarding Adults, CWS CCG, the Residential Care Home concerned and a representative of the GP Surgery to investigate dressings not being available and the process undertaken by the Community Nurses who regularly have to treat this type of ailment and the delay in the order of such dressings.

The timeline of events was as follows:

Need for dressings raised	13 May 2014
First order request submitted	28 May 2014*
Further request submitted	2 June 2014
First order received	31 May 2015
Second order received	5 June 2015

*This resulted in a 15 day delay in ordering.

The action to be taken will be to contact the Deputy Chief Nurse, Sussex Community NHS Trust to investigate fully the reason for delay in ordering, together with application and use of non-prescribed dressings. This action was completed by Friday 1 May 2015.

Assurance has been obtained from the Pharmacy used by the Residential Care Home and we are satisfied there was no delay in processing the dressings order.

The Residential Care Home have completed a review of their Management of Prescriptions policy to monitor and ensure there will be no further delays for their residents in relation to prescribed dressings.

We would like to reaffirm the patient did receive appropriate treatment by the Community Nurses and the delay in the prescription request was not detrimental to the patient's physical health, as the appropriate dressings were used from within the Residential Home's stock.

Yours sincerely

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Clinical Chief Officer
Coastal West Sussex CCG