

Private & Confidential

Penelope A Schofield
Senior Coroner
Coroner's Office
West Sussex Record Office
Orchard Street
Chichester
West Sussex
PO19 1DD

Trust Headquarters
J Block
Brighton General Hospital
Elm Grove
Brighton
BN2 3EW

Phone: 01273 242292

Fax: 01273 242217

19th May 2015

sc-tr.serviceexperience@nhs.net

www.sussexcommunity.nhs.uk

Dear Ms Schofield

Re: Inquest touching the death of James Bately 10th March 2015. Regulation 28 Report to Prevent Future Deaths

Further to you issuing a Regulation 28 in conjunction with the above inquest, I am pleased to provide you with a copy of our action plan designed to improve the provision of dressings for our patients.

A number of immediate actions have already been taken, namely:

- Meeting with the Clinical Commissioning Group to discuss the concerns (CCG)
- Implementation of a 'Stock box/First Dressing' system
- Implementation of an escalation process for delay in a response for dressings supply

Longer-term actions to improve this area of service are being discussed with the CCG. Once engagement and agreements are in place an ONPOS, (On-line Non Prescription Ordering Service) will be run in shadow from July for a 6-12 month period with the plan to roll this out in full from January 2016.

The immediate actions taken will already ensure that patients receive appropriate dressings at the start of their care, with the longer term issues providing a more 'seamless' service for our patients.

If you would find it helpful to have more information on these actions, please do not hesitate to contact [REDACTED] on the number above who will arrange for someone to provide this.

Yours sincerely



**Chief Executive
Sussex Community NHS Trust**