



GIG  
Cymdeithas  
NHS  
Wales

Bwrdd Iechyd Prifysgol  
Hywel Dda  
University Health Board

Ein cyf/Our ref: LOC/PK/CO  
Gofynnwch am/Please ask for: Louise O'Connor  
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E-bost/E-mail: Louise.o'connor@wales.nhs.uk  
Date: 29 March 2016

Rhadbost RTJR-ZKJG-JZTC  
Gwasanaethau Cefnogi Cleifion  
Bwrdd Iechyd Prifysgol Hywel Dda  
Heol Abergwaun, HWLFFORDD  
SA61 2PZ

Freepost RTJR-ZKJG-JZTC  
Patient Support Services  
Hywel Dda University Health Board  
Fishguard Road, HAVERFORDWEST  
SA61 2PZ

Private & Confidential

Mr M Layton  
Senior Coroner for Pembrokeshire & Carmarthenshire  
Coroner's office  
Town Hall  
Hamilton Terrace  
Milford Haven  
Pembrokeshire SA73 3JW

Dear Mr Layton

Inquest touching the death of Mrs Margaret Hions

Thank you for your correspondence, enclosing the Regulation 28 report, following the inquest of Mrs Hions.

I apologise for the shortcomings in her care that were identified as part of the inquest and investigation into Mrs Hions death, namely the prescribing of Tinzaparin and the monitoring of creatinine in accordance with Health Board policy.

In relation to the recommendation to review Health Board practice in the prescribing of tinzaparin medication and monitoring of blood levels, I can confirm that this has been reviewed and a revised guideline for prescribing and monitoring low molecular weight heparin had been produced. This is currently subject to consultation within the Health Board and will be presented to the next scheduled meetings of both the Medicines Management Group and Clinical Policy Review Group for approval.

The importance of monitoring creatinine clearance is being reiterated by letter from the Medical Director to all clinicians and clinical pharmacists; this will also be included in the Medicines Management Group newsletter which is widely circulated and by global e-mail to all staff, upon approval of the above guideline.

Swyddfeydd Corfforaethol, Adeilad Ystwyth,  
Hafan Derwen, Parc Dewi Sant, Heol Ffynnon Job,  
Caerfyrddin, Sir Gaerfyrddin, SA31 3BB

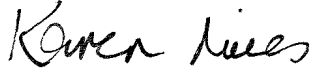
Corporate Offices, Ystwyth Building,  
Hafan Derwen, St Davids Park, Job's Well Road,  
Carmarthen, Carmarthenshire, SA31 3BB

Cadeirydd / Chair  
**Mrs Bernardine Rees OBE**

Prif Weithredwr/Chief Executive  
**Mr Steve Moore**

If you require any further information, please do not hesitate to contact me or Louise O'Connor, Assistant Director (Patient Experience) on the above contact number/e-mail.

Yours sincerely



**Steve Moore**  
**Chief Executive**

