



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

Heddfan AMHU,
Ysbyty Maelor Wrexam, Wrexam,
LL13 7TD

Heddfan AMHU,
Wrexham Maelor Hospital, Wrexham,
LL13 7TD

Mr J A Gittins
H M Coroner
Coroner's Office
County Hall
Wynnstay Road
Ruthin
LL15 1YN

Ein cyf / Our ref:

Eich cyf / Your ref:

Ffôn / Telephone:

**Gofynnwch am / Ask
for:**

E-bost / Email:

Dyddiad / Date:

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27 July 2016

Dear Mr Gittins

In response to the Regulation 28, issued on May 28th 2016 as a result of the inquest into the death of Miss Danielle Rhian Robinson. I can confirm that the BCUHB Therapeutic Engagement and Observation Policy has been reviewed and updated to include the automatic escalation of observations following serious attempt of self-harm until a full multi-disciplinary team (MDT) review can take place, a copy is enclosed for your information.

Roles and responsibilities of all staff are clearly detailed within the policy. In relation to the ongoing monitoring of compliance, an audit process is included which will now form part of the divisional audit cycle with outcomes and suggestions for improvements formally reported through our divisional governance structure to QSE.

The division has its first learning event planned for September 2016 and the policy will be formally re-launched at this event.

Yours sincerely

██████████
Cyfarwyddwr Iechyd Meddwl ag Anabledd Dysgu
Director of Mental Health and Learning Disabilities