

DA

Ref: SW/MO/Z/COMP/AC/HG

7th September 2016

Private & Confidential

Ms Nadia Persuad
Senior Coroner
Eastern Area of Greater London
Queens Road
Walthamstow
London
E17 8QP

*Case
closed.*



Dear Mrs Persuad

RE: Alexander Court - The Late Mr Harold Goulding

The late Mr Harold Goulding was an 86 year old man admitted to Alexander Court Care Centre from Queens Hospital on the 28th October 2015 with the following Medical History: Heart Failure, Atrial Fibrillation, Stroke, left eye closed, Difficulty in breathing, Prostate Cancer, Type 2 Diabetes, Postural Hypotension and Pacemaker in situ.

On 2nd November 2015 Mr Goulding's International Normalized Ratio was checked at Alexander Court Care Centre by [REDACTED] from Barking & Dagenham PCT Anticoagulant Clinic (Contact No: 02085946188.).

Mr Goulding suffered a fall in the early hours of 5th November 2015. He was seen by the GP, [REDACTED] from Porters Avenue Surgery for post fall checks and initial assessment as a new resident and advised the Home to continue with the care as Mr Goulding was stable. Mr Goulding was observed throughout the day and there were no significant changes in his condition. The GP was not aware that the late Mr Goulding was on Warfarin therapy and there was no record of assessments for a head injury.

On the 6th November 2015 at around 15.01hrs, Mr Goulding suffered a second fall. He was found lying on the crash mattress at the side of his bed in his room. An ambulance was called immediately as Mr Goulding was complaining of breathlessness and swelling was noted around his neck. When the ambulance arrived they took Mr Goulding to the hospital for further treatment.

Whilst in hospital, a CT Scan was carried out on 7th November 2016. The scan confirmed an acute on chronic subdural haematoma. On the morning of 10th November 2016, Mr Goulding suffered a seizure, followed by a cardiac arrest and passed away in the care of the NHS.

The Home Manager, Deputy Manager and Clinical Lead have held meetings with all the Nurses employed by Alexander Court. The purpose of this meeting was to discuss the incident with the late Mr Goulding and lessons learnt to prevent similar occurrences.

Daily meetings have been put into place with the Nursing staff to ensure that communication is paramount for the daily care of the residents and working with outside Professionals. A protocol document has been created to work alongside the policy of Working with Professionals, to enable better working communications with the Home staff and outside professionals.

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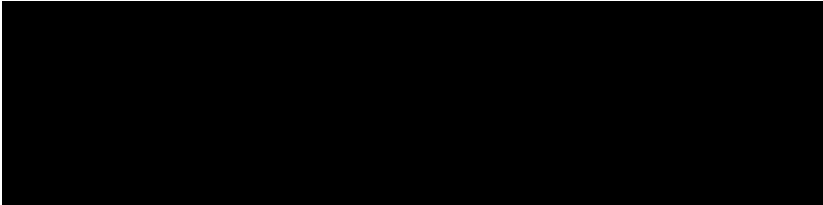
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When the GP visits the Home to attend to the resident's needs, the Nurse on duty will accompany the GP on his rounds and go through the medication administration charts and care plans to ensure all information is shared where necessary. A handover document for use with new resident's details has been created to ensure relevant information is shared with the new GP where required.

These protocols that have been put into place, will be followed up by the Home Manager regularly.



Yours sincerely



Director of Nursing/Nominated Individual

