

19 January 2016

HM Assistant Coroner Crispin Oliver
HM Coroners Office
PO Box 282
Bishop Auckland
County Durham
DL14 4FY

20 JAN 2016

Care UK
Connaught House
850 The Crescent
Colchester Business Park
Colchester
CO4 9QB

T 01206 752552



22 December 2015

Dear Sir,

RE: The inquest touching the death of Derek Thomas Deceased
Response to Regulation 28 Report to Prevent Future Deaths

I am writing in reply to your letter dated 16th December 2015 containing the Regulation 28 Report to Prevent Future Deaths ("PFD Report") following the conclusion of the inquest touching the death of Derek Thomas Deceased which concluded on 14th December 2015.

We are grateful to you for notifying us of the outcome of the inquest.

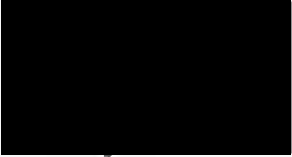
As you are aware Care UK Clinical Services Limited ("Care UK") ceased to be the providers of primary healthcare services at HMP Durham and for the North East cluster of prisons on 31st March 2015 and as of 1st April 2015 one of the providers appointed was G4S Medical Services who I note are also copied into your letter.

In so far as healthcare are concerned it is understood that during the course of Mr Thomas' reception and first night induction at HMP Durham the SASH was overlooked and a member of healthcare failed to read the history and events section of the PER. You also go on to discuss the inter-operability of agencies and a failure in communication between them and potential weaknesses where they are supposed to inter-connect.

As above I am unable to assist with regard to individual staff and local issues at HMP Durham as Care UK are no longer the healthcare providers. However with regard to some of the agencies including GEO Amey and the prison service, where Care UK interact with them at other custodial facilities, I will be forwarding your concerns to the heads of healthcare at those other facilities to highlight the concerns you have raised and to ascertain whether they are issues they have encountered, and if so what steps they can take.

If you require any further information, please do not hesitate to contact me.

Yours faithfully,



For Care UK Limited