



**PRIORY**

██████████  
Director of Risk and Safety  
Priory Group  
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Email: ██████████

Your reference: **112694 – Robert Arthur Davidson (LH/AS)**

Friday 21 October 2016

Mrs Louise Hunt  
Senior Coroner: Birmingham & Solihull Areas  
50 Newton Street  
Birmingham, B4 6NE

**Private and confidential**

Dear Mrs Hunt

Re. Robert Arthur Davidson Deceased

I write to thank you for your report dated Thursday 13 October 2016. You have made your report under Paragraph 7, Schedule 5 of the Coroners and Justice Act 2009 and Regulations 28 and 29 of the Coroners (Investigations) Regulations 2013.

Your report is in response to the matters of concern identified during the inquest concerning the death of Mr Davidson who had been a resident at Jubilee Gardens Care Home from 20 March 2015 until his discharge to another care home Aran Court Care Centre on 3 April 2015. Our understanding is that Mr Davidson died on 27 January 2016.

We have considered your report at length and understand that you have raised three matters of concern. The particular matter of concern which is relevant to the actions of Jubilee Gardens Care Home is the third:

- The deceased PICA behaviour was not highlighted or identified on his transfer between care homes. Some process or direction from the governing body needs to be provided to care homes to ensure essential information is provided and highlighted when patients are transferred.

Whilst we understand that you have directed this matter of concern to be dealt with by the governing body (which we take to understand either the regulator the Care Quality Commission or the Department of Health or NHS England) we hope that you will be reassured by the actions that we intend to take in respect of this matter.

These actions are as follows:

- This incident and the lessons learnt from it i.e. to ensure effective communication at the point of a resident's transfer or discharge to another provider will be raised in a forthcoming issue of our quarterly Safety 1<sup>st</sup> bulletin which is shared across all of our Amore Care Homes.
- We will also highlight the requirement for our home staff to complete Form AM32 Transfer Discharge record. This form is completed in accordance with Policy AM27 Admission, Transfer and Discharge (July 2016). The form contains prompts for staff to record key information such as PICA behaviour. The completed form is then provided to staff at the receiving organisation at the point of the resident's transfer or discharge.

We do hope that you will feel reassured by these actions. Please note that we are happy to provide you with copies of the documents outlined above if this would be of benefit to you and other parties involved in this matter.

Yours sincerely



Director of Risk and Safety