

**NHS****HAZELMERE MEDICAL CENTRE**██████████
██████████
58 Lutterworth Road, Blaby, Leicester LE8 4DN

Telephone: 0116 2771666, Fax: 0116 2772416

Website: <http://www.hazemeremc.co.uk>

2nd February 2017

H.M. Coroner
The Town Hall
Town Hall Square
Leicester
LE1 9BG

Dear H.M. Coroner

Re: Francis James Lea (Your ref: CEM/GA/02131-2016)

I am writing to you on behalf of Hazelmere Medical Centre I am sorry to hear about the events surrounding the care of Francis James Lea.

The matters of concern raised in your report have been discussed in a meeting between Hazelmere Medical Centre, Northfield Medical Centre and The Clinical Commissioning Group (CCG).

The medical records of the patient do not reflect any evidence of declining cognitive function requiring the need for a formal capacity assessment. The communication with the care homes in this project of swapping care home patients between practices was explicit in stating that the change of registered GP was an active informed decision to be communicated to the patient, or if the care home felt there was a lack of capacity for this to be discussed with next of kin. As part of this project letters were written to the care home patients which was sent to Mr Lea as well detailing the above. Hence it was assumed that Mr Lea had capacity to engage in this process.

As part of the learning point from our joint discussions it has been proposed in the future to avoid any similar incidents there is need for better advertisement of any such wide changes, in the form of posters. A specific recommendation is the need for written signed documentation of the conversation with the patient or next of kin as appropriate.

There is usually no need for documenting on patients medical records regarding rationale for change of GP.

As highlighted the care home was facilitating change of GP and patients were offered the choice of declining to change their registered GP. As mentioned earlier it is not common practice to hold capacity assessment unless there is a medical need.



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As a result of the meeting between the practices and the CCG it has been agreed that to avoid any future similar incidents any communication received by the donor practice, in addition to the usual practice of the communication being sent back to the sender, will in addition be forwarded to the receiving practice for up to a period of six weeks from the change of registered GP.

Yours faithfully

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