



Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

Ysbyty Gwynedd, Penrhosgarnedd, Bangor,
Gwynedd, LL57 2PW

PRIVATE & CONFIDENTIAL

Mr J Gittins
H M Coroner North Wales
County Hall
Wynnstay Road
Ruthin, Denbighshire
LL15 1YN

Ein cyf / Our ref: INQ2223

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Dyddiad / Date: 5 May 2017

Dear Mr Gittins

Re: Regulation 28 letter in respect of Carol Ann Harvey

Further to your Regulation 28 notification to the Health Board following the inquest of Carol Ann Harvey.

The Health Board has considered your concerns in relation to problems identified that:

"Although a referral had been made to District Nurse Team, there is no procedure in place to ensure that such a referral has been both received and actioned. The action plan which has been produced by the Health Board following an investigation into this death indicates that the Standard Operating Procedure for the safe discharge of patients from the acute hospital environment is being developed, however it was not possible to provide a completion and implementation date for this, notwithstanding that the death was eleven months ago. I am concerned that delays in undertaking work of this kind could place existing patients at risk"

Please therefore find enclosed a working action plan relating to this case which will be monitored at the Secondary Care QSE meeting in July 2017 to ensure timely progress and evidence of completion.

The accountable officer for the action plan will be the Director of Nursing for Secondary Care.

Yours sincerely

Mrs Gill Harris
Executive Director Nursing and Midwifery
Enc – Action Plan