

East London **NHS**
NHS Foundation Trust

Please respond to:

Associate Director of Legal Affairs
Trust Headquarters
9 Alie Street
London
E1 8DE
Telephone: 020 3738 7253

27th June 2017

Assistant Coroner Edwin Buckett
Inner North London
Poplar Coroner's Court
127 Poplar High Street
London
E14 0AE

Dear Sir

Inquest touching upon the death of Jamie Elliott

This is a formal response to your Regulations 28 Report dated 25th April in which you set out your concerns relating to the care Mr Jamie Elliott received from East London NHS Foundation Trust.

Your concerns related to the following two points:

- Mental health clinicians from the Trust should be required to contact external providers of mental health services, if possible, when a patient is receiving treatment elsewhere, particularly when consideration is being given to compulsorily detain that individual. They should not simply take the patient's account at face value.
- There should be a psychiatric assessment by a Consultant Psychiatrist in circumstances where there is a referral to the Home Treatment Team where a patient's condition has worsened. Ideally this should be within 48 hours and should be a face to face psychiatric assessment.

As you will be aware these issues were highlighted in the Trust's Serious Incident Review and I understand that you wished to receive assurance that the recommendations made had been implemented by the Trust.

In relation to contact with external providers I can confirm that a memo has been distributed to all clinical staff in City and Hackney highlighting the issue.


Chief Executive: Dr Navina Evans

Additionally, this issue is due to be discussed at the Learning Lessons Forum in July. This forum is where learning from incidents is presented and spread to representative members of every borough team for further dissemination to their teams.

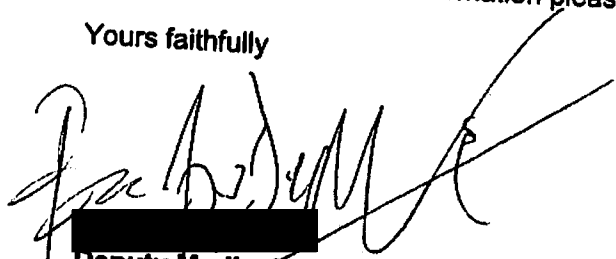
In relation to face to face psychiatric assessments by the Home Treatment team the Operational Policy has been updated to include the following:

- Referrals who have not been seen by a health/social care professional within 48 hrs of referral should be highlighted by whoever accepts the referral to one of the consultant psychiatrists on the team or the team manager in order to prioritise review.
- Referrals who have not been seen by a health care professional prior to referral will be seen by a doctor routinely within a maximum of 72 hours. If emergency medical review is required outside of normal working hours then this will be provided by the on call psychiatry service.

I hope that the above information assures you that the Trust has taken these issues seriously and that your concerns have been addressed.

If you require any further information please do not hesitate to contact me.

Yours faithfully



Deputy Medical Director
For and on behalf of
Chief Medical Officer



Chief Executive: Dr Navina Evans