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Bwrdd Iechyd Prifysgol
Cwm Taf
University Health Board

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16th October 2018
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Patient Care & Safety

Private & Confidential

Mr C J Woolley
Assitant Coroner South Wales Region
Pontypridd Coroners Court
Court House Street
Pontypridd
CF37 1JW

Dear Mr Woolley

RE: Regulation 28 – Deidire Harvey

Thank you for the correspondence in relation to the above Regulation 28 received on 16 August 2018, which details the areas of concern following the conclusion of the inquest held between 16 – 27 July 2018.

Please be assured that the Health Board has taken this matter extremely seriously, has learnt lessons following investigation and the matters raised at the inquest into the circumstances. Comprehensive and robust action has been taken to minimise the risk of any recurrence.

1. Action taken to plan and monitor improvements

A corrective Action Plan for Improvement was developed following Mrs Harvey's death. This has been updated to reflect the concerns identified within the Regulation 28 Report.

2. Actions Implemented

A number of actions have been taken forward by the Mental Health Directorate, the progress with these actions is reflected in the attached action plan which include:

A safe system of work has been implemented to ensure that staff are recording items stored in and taken from patient PODS.

Dissemination of risk management policies to frontline staff are now shared by team leaders through ward meetings and staff sign off individually to demonstrate sharing.

A standard list of documents for disclosure at inquest is being developed.

Return Address: Cwm Taf University Health Board, Headquarters, Navigation Park, Abercynon, CF45 4SN

Chair / Cadeirydd; Professor Marcus Longley

Chief Executive / Prif Weithredydd: Mrs A Williams

I sincerely hope that this information and enclosed Action Plan will reassure you that the Health Board has learnt important lessons from the investigation into the care provided to Mrs Harvey and that effective action has now been taken to prevent further deaths.

I would like to convey once again my deepest sympathy and sincere apologies to Mrs Harvey's family for the failings identified.

Yours sincerely



Mrs Allison Williams
Chief Executive Officer

 **Director of Primary/Community Mental Health**
Assistant Directorate of Operation Mental Health
Head of Nursing, Mental Health

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Cwm Taf University Health Board is the operational name of the Cwm Taf University Health Board/Bwrdd Iechyd Prifysgol Cwm Taf yw enw gweithredol Bwrdd Iechyd Prifysgol Cwm Taf