



The Hub  
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Mr Christopher Morris  
Area Coroner  
Coroners Court  
1 Mount Tabor Street  
Stockport  
SK1 3AG

By Post & Email

5<sup>th</sup> October 2017

Dear Mr Morris,

**Regulation 28 Report – 6820/CH**

Thank you for your Regulation 28 Report dated 15<sup>th</sup> August 2017, which outlined the tragic circumstances of this incident. The safety of our customers is our highest priority and we operate clear fire safety procedures to ensure we comply with current legislation and keep our customers safe.

Honiton Oaks is a relatively new building, constructed in accordance with building regulations and following receipt of your report we have met with the local fire authority to explore and review a range of potential options.

We understand the concerns raised in your report relate to the ability of some residents to raise the alarm in the event of a fire incident, where a 'stay put' policy operates.

I can advise that we agree with your recommendations and are proposing to undertake the following actions as a result of this case.

We have been working with specialists and have approved the design for improvements to the existing fire alarm systems within Honiton Oaks. The design includes the installation of combined heat and smoke detectors to residents' flats, linked to the main system, which will provide early warning to all residents within Honiton Oaks. The system will operate with external monitoring and the work is programmed to commence during October 2017.

As a result of the tragic fire at Grenfell, we have also commenced a wider review of fire safety across the Onward Homes portfolio. As part of this review we will look specifically at our approach to vulnerable residents to ensure we minimise potential risks. We are aware a national review of building regulations has commenced, which includes fire safety and we continue to monitor developments.



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If you require any additional information please do not hesitate to contact me.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Bronwen Rapley', is written over a faint, light-colored signature line.

**Bronwen Rapley**  
Chief Executive Officer