

**Professor Chris Jones**  
**Dirprwy Brif Swyddog Meddygol**  
**Deputy Chief Medical Officer**



Llywodraeth Cymru  
Welsh Government

Mr P C Spinney  
Area Coroner for South Wales Central  
The Coroner's Court  
Central Police Station  
Cathay's park  
Cardiff  
CF10 3NN

15 December 2017

Dear Mr Spinney

### **Regulation 28 Report to Prevent Future Deaths – Lesley Hanson**

Thank you for your letter enclosing your Regulation 28 report following your investigation into the death of Lesley Hanson.

Since the sad death of Ms Hanson a number of changes have been introduced. Codes of practice to assess and meet the needs of individuals with care and support needs have been issued. These codes underpin the Social Services and Well-being (Wales) Act 2014, which provides the Welsh Government's statutory framework for improving the well-being outcomes for people who require care and support. The codes set out a local authority's duty to assess an individual's eligible need for care and support and what those needs are. They provide clarity on the assessment process and underline its purpose is to work with an individual, carer, family and other relevant individuals to understand their needs, capacity and resources and the outcomes they wish to achieve. The support must then be identified to achieve the specific outcomes.

In the case of an adult who lacks capacity the codes set out the expectation the assessment and review processes must involve any person authorised to make decisions about the individual under the Mental Capacity Act 2005. Assessments must take account of an individual's capacity to engage in the process and make the necessary arrangements to ensure where this is impaired, their needs and wishes are understood and are taken into account. They must also recognise the reality of fluctuating needs and capacity and be responsive to changing circumstances.

Any resulting care and support plan must be developed in partnership with the individual concerned to ensure an agreed understanding of how the needs will be met and the personal outcomes to be achieved. Local authorities should work with local health boards to agree arrangements across the health board footprint area. A local authority must keep care and support plans under review to ensure eligible needs and agreed outcomes are continuing to be met.

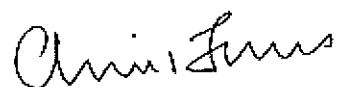


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I hope you find this response helpful.

Yours sincerely

A handwritten signature in black ink, appearing to read "Chris Jones". The signature is written in a cursive, flowing style.

**PROFESSOR CHRIS JONES**