28th February 2018

Private and Confidential

Ms Anna Crawford
HM Coroner's Court
Station Approach
Woking
Surrey
GU22 7AP

Dear Ms Crawford

Ernest Wayne Smith (deceased)
Regulation 28 Report to Prevent Future Deaths (PFD)

I am writing further to the PFD report that you sent to Surrey and Borders Partnership NHS Foundation Trust (the Trust) in relation to Mr Ernest Smith, who sadly died on 13th June 2016. Thank you for taking the time to investigate his death so thoroughly and for bringing the matters of concern you have about the Trust's practices to our attention.

The PFD report has been carefully considered and discussed by the Trust's Adult Mental Health Division, within which the Community Mental Health Recovery Services are located. The Division has created the attached action plan, which outlines the actions that the Division is going to take in order to address your concerns. I hope the action plan is self explanatory.

The action plan is going to be monitored and followed up at the monthly Adult Mental Health Directorate Quality Assurance Group meeting, which is attended by the Director and the Associate Medical Director for the Division. In addition to this, the action plan will be shared with the other three service Divisions, to ensure that the learning can be applied and rolled out across the Trust as a whole.

Your PFD report was presented at the private Trust Board meeting in January 2018 and the action plan will also be submitted to the Board in due course.

On behalf of the Trust, I would like to offer our sincere condolences to Mr Smith's relatives for their loss and hope that our action plan assures you and them that we have learnt and continue to learn from his death. Please do not hesitate to contact me or Dr Justin Wilson, Chief Medical Officer, should you require any further information.

Yours sincerely,

Jonathan Warren
Acting Chief Executive