

Russells Hall Hospital DUDLEY West Midlands DY1 2HQ

26 January 2018

Private and Confidential

Ref: Reg28/PJP/Jan18

Mr Zafar Siddique, Senior Coroner Black Country Coroner's Court Jack Judge House Halesowen Street Oldbury West Midlands B69 2AJ

Dear Mr Siddique,

Re: Response to Regulations 28 Report to Prevent Future Deaths - The late Mr Philip John Powell

I am in receipt of your Regulation 28 Report to Prevent Future Deaths following the inquest and your ruling on 30 November 2017, in respect of the late Philip John Powell. I should extend again the condolences of the Trust to Mr Powell's family.

The MATTERS OF CONCERN are as follows -

1. Evidence emerged during the inquest that there were delays in ordering Debrisoft which may have helped in managing the wound.

In addition, there was evidence of poor communication and poor systems in place in ordering Debrisoft with confusion about the process and overall responsibility.

The important issues you raise have been taken very seriously within the Trust and I enclose an action plan which confirms: a) the actions taken by the Trust in response to your concerns: b) the target dates for completion of those actions; and c) the officers with responsibility for progress of the actions.

I trust the information provides assurances to you that the Trust has taken appropriate action to mitigate any further patient safety issues with regards to timely procurement and availability of this product in future.

Yours faithfully,

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Diane Wake Chief Executive

Chairman: Jenni Ord Chief Executive: Diane Wake



Action not started/overdue

Action underway

Action completed

ACTION PLAN

Action Theme	Action number	By whom	Current progress	Status	Due Date	Assurances
Communication	1	(Deputy Matron)	Meeting held 4 December 2017 with community nursing senior leads - to discuss the Coroner's Regulation 28 PFD report		04/12/2017	Minutes of the meeting can be retrieved from the 0 Drive on the shared drive
Communication	2	(Deputy Matron)	Meeting held 20 December 2017 with Chief Nurse to discuss Regulation 28 PFD report		20/12/2017	Completion of Action Plan and Debrisoft Pathway
Communication	3		Debrisoft management pathway devised and populated		20/01/2018	Minutes of the meeting – Debrisoft Pathway attached
Delays ordering Debrisoft	4		In order to ensure there are no delays Debrisoft is now a stock item and ordered through procurement. community nurses have stock items of Debrisoft (1 box of 5) in nursing bags at all times		31/12/2017	The 5 localities have placed orders with procurement.
Communication	5	(Matron)	Meeting held on 21 January 2017 with the CCG to discuss delays in community nursing prescription requests		21/01/2018	Meeting held 22/01/18. CCG gave assurance that they would discuss this matter with lead GPs
Communication	6	Matron)	Meeting held with the Debrisoft Rep to discuss the issues when raising a prescription through the GP surgery.		16/01/2018	Debrisoft Rep is liaising with GP surgeries and local pharmacies in order to cascade educational advice regarding product and FP10. Trust has follow up meeting with rep 06/02/18 to ensure revised processes are working

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Community Nursing process for the distribution of Debrisoft

Full Holistic Assessment - Debrisoft indicated Refer to Debrisoft Lolly and Debrisoft user guide August 2017



Debrisoft is now stock item
Equip all District nurse bags with a 1 box of 5
This is now mandatory



Nurse Prescriber

Use stock item and complete prescription to replenish patient supplies
Prescribers hold the responsibility to ensure they have adequate

prescription pads



Non-Nurse Prescriber

Use stock items and order prescription to replenish patient's supplies

Leave adequate supplies at patient home for next visit

Fax prescription to GP surgery
Retain a copy of the fax report for audit
Administration support will collate this information and chase receipt of the faxed prescription



Administration support to highlight to the Lead Nurse all of the prescriptions which require confirmation of delivery.

Non-Nurse Prescribers and Nurse Prescribers are to ensure that pharmacy has delivered to the patient within 72 hours



If patient has not received the prescription please continue to use stock item

Community Nursing Team January 2018 v1

Chairman: Jenni Ord Chief Executive: Diane Wake