improving lives

Oxleas NHS
NHS Foundation Trust

15 February 2018

Private and Confidential

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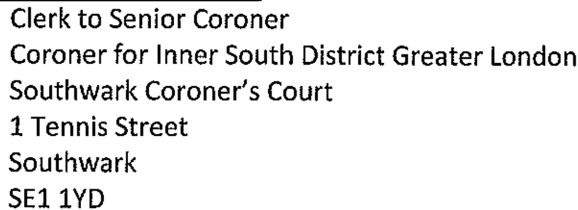

Clerk to Senior Coroner
Coroner for Inner South District Greater London
Southwark Coroner's Court
1 Tennis Street
Southwark
SE1 1YD

Dear Mr Thompson

Re: preventing Future Deaths report touching the death of MORRIS, Anne (date of death 26/06/2017) [Case Ref: 01820/2017]

Thank you for your letter of 22 December 2018, enclosing the preventing future deaths report touching the death of Anne Morris, requesting a response by 12 February 2018.

The Assistant Coroner, Christopher Williams, identified that action should be taken by our Home Treatment Team, namely that, Oxleas Home Treatment Team should indicate what steps have been taken since the death to ensure a system of liaising with the discharging hospital in situations where they have not been provided with a discharge plan in order to obtain the same or to urgently formulate one with the discharging hospital.

The steps that we have taken are:

- In the event that the information, including a detailed discharge plan is not received within 24 hours for patients transferred from an inpatient unit, the Home Treatment Team now contact the referring organisation to request that this is sent immediately and if not available they have a discussion about their recommendation for further treatment.

- Our 'Transfer of Care within Oxleas and externally' protocol has been reviewed by the Medical Director, because it only described the information which should be provided to other units not what services should do in order to obtain information when a patient is referred / transferred. This will ensure standardisation in all Oxleas services in addition to the Home Treatment Team and this will then be disseminated through our clinical effectiveness governance process. This action is complete.

MINDFUL EMPLOYER

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