TRAFFORD COUNCIL

NHS

Trafford Adult Safeguarding Board

If you don't do something, who will?

█████████████

Independent Chair
Trafford Strategic Safeguarding Board

Trafford Town Hall, Talbot Road
Stretford, Manchester, M32 0TH
Email ████████████████████

www.trafford.gov.uk

Date 1 March 2018

Dear Ms Mutch,

Re: RCR

I am writing to you further to your correspondence of 21st December 2017. Firstly , I would like to apologise for the delay in replying. At paragraph 5.2 you raised as a Matter of Concern the limited evidence of information sharing between the partners of Trafford Safeguarding Adults Board and in response I would like to share the following information.

In terms of what action has been taken to improve practice in Trafford, Greater Manchester Police (GMP) now record high volume callers more accurately, identifying those that come into contact with the police more readily, thereby enabling earlier identification of individuals with complex needs and communication of these concerns with the Local Authority.

The GMP function that prioritises and allocates cases in Trafford now sits within the Partnership Office at Stretford Police Station – co-located with the Anti-Social Behaviour Team and neighbourhood police teams - to enable more effective problem solving and decision making at lower levels of concern. From mid-February 2018, more complex individuals will be discussed at daily vulnerable adult meetings between the relevant Detective Sergeant at GMP and Local Authority social care managers.

There are also advanced plans in place which will lead to a number of GMP staff being co-located at Trafford Town Hall to work alongside health and social care colleagues to support better communication and a joined-up approach in responding to concerns about vulnerable individuals who come into contact with services. In the meantime, GMP's Public Protection Investigation Unit has relocated from Altrincham to Stretford Police Station, next door to Trafford Town Hall, making face-to-face meetings and communication easier to facilitate.

The adult social care Screening Team relocated to Trafford Town Hall in December 2016 to sit alongside its children's social care equivalent and our health safeguarding colleagues. This has helped us to share information more quickly and provide more effective, all-age responses to safeguarding concerns.

We have updated the Terms of Reference of our TARGet (Trafford Adults at Risk Group) meeting to facilitate better information sharing between safeguarding partners and improve multi-agency risk assessment and risk management planning with regard to supporting

adults at ongoing risk of harm. We now have a more robust and effective process in place. The revised policy is attached.

Section 42 within the Care Act 2014 formally recognises self-neglect as a category of abuse and neglect. Trafford has responded to the most recent change in legislation by developing specific, relevant multi agency training and the first session is due to commence on 26th March 2018. Trafford had launched more generic multi-agency safeguarding training in early 2017.

At a strategic level, we are in the process of redesigning our Safeguarding Boards and developing a more effective, integrated children and adults structure, whilst ensuring that a unique focus on each group is retained.

We now have an all age integrated health and social care structure to deliver community services in Trafford, facilitated by a Section 75 agreement between Trafford Council and Pennine Care NHS Foundation Trust. This has enhanced our ability to look at whole family approaches to address needs and concerns and made information sharing between health and social care staff more straightforward.

We will monitor and regularly review all new arrangements and processes to ensure that they have led to the desired improvement in practice.

I hope that this information offers sufficient reassurance that the appropriate action is being taken in response to the issues raised. Please do not hesitate to contact me if you require any further information.

Yours sincerely,

M.A.McHe

Independent Chair
Trafford Safeguarding Board