



**GIG**  
CYMRU  
**NHS**  
WALES

**Bwrdd Iechyd Prifysgol  
Bae Abertawe**  
Swansea Bay University  
Health Board

Cadeirydd/Chairman: **Andrew Davies**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydwelthio, gwella bob amser  
caring for each other, working together, always improving

**Pencadiys Bwrdd Iechyd Prifysgol Bae Abertawe**  
Un Porthfa Talbot, Parc Ynni, Beglan, Port Talbot, SA12 7BR Ffôn 01639 683334

**Swansea Bay University Health Board Headquarters**  
One Talbot Gateway, Beglan Energy Park, Port Talbot, SA12 7BR Phone 01639 683334

Rydym yn croesawu goheblaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

01639 683374



Dyddiad / Date: 23<sup>rd</sup> April 2019

Mr I D Boyes  
Assistant Coroner  
Coroner Office  
The Old Court House  
Courthouse Street  
Pontypridd  
CF37 1JW

Dear Mr Boyes

**Re: Keith Heatley – deceased**

I write with reference to the Inquest held on 26<sup>th</sup> February 2019 in respect of the above named. During the inquest you issued a Regulation 28 Report to Prevent Future Deaths.

The Regulation 28 Report related to the fact that there was no policy or procedure in place in Wales to review and assess informal patients prior to them going on leave from the Ward. The Health Board accepts that Mr Heatley's leave should have been managed better and has implemented a checklist to ensure multi-disciplinary team members including the Community Mental Health Team and the patient's family are aware and able to express their views on the leave, prior to the patient going on leave away from the Ward.

In addition the Health Board has taken a number of steps to improve patient safety within mental health services which includes:

- Appointment of a ward clerk to support timely documentation of Multi-Disciplinary Team meetings for Ward 14;
- Development of a carers' forum within Bridgend which meets monthly.



Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

- Implementation of the Wales Applied Risk Research Network (WARNN) risk assessment model as one tool for use within the service. Staff on ward 14 attending ongoing training regarding WARNN risk assessment.
- Implementation of the mental health Patient Experience Group (PEG) which covers all areas of service covered within the Bridgend Locality, which includes Inpatients services.
- Involvement of carers' representatives in the 15 steps reviews carried out on ward 14, Coity Clinic, Bridgend.
- Staff have and will continue to receive training in formulation of Care Plans with involvement from the patient's perspective.
- Lead staff are working with ward staff in relation to information sharing with families in relation to the patient's care, while still adhering to patient's wishes and rights.

A learning event has been arranged with the Mental Health Team to share the learning within the Health Board on 26<sup>th</sup> April 2019. The Health Board will then share the learning on an all Wales basis through the Heads of Patient Experience Network in June 2019.

Furthermore, the Health Board is taking advice on the policies in place in England in terms of ensuring the Welsh legislation is complied with, Mental Health Measure 2012, which is not applicable in England. Consideration will also be given to balancing the fact that they are voluntary patients and we cannot deprive these patients of their liberties. Once the Health Board has developed a policy then it will be shared on an all Wales basis to ensure learning from this case is shared across NHS Wales.

Yours sincerely



**Tracy Myhill**  
**Chief Executive**

cc Improving Patient Safety Team, Welsh Government

