



**Milton Keynes**  
**Clinical Commissioning Group**

10 January 2019

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Dear Mr Osbourne

**Re Regulation 28 Report**

I am writing in response to your regulation 28 report dated the 12 December, following the death of Mr Swaisland, who died on 14 July 2018. Thank you for inviting comment from Milton Keynes CCG (MKCCG) in this case.

Your report requests specific information in relation to access to counselling services within the borough and the specific feedback from clinicians reporting to the inquest in relation to MIND counselling services.

Milton Keynes Council (MKC) has a historic contract for counselling services in Milton Keynes. MKCCG contributed towards the cost of this provision. MKC have been working with MIND for a number of years to ensure that this contract can operate with resource from grant funding and other opportunities available to third sector partners.

The contract was due to end in 2017/18, however, statutory grant funding from both MKC and MKCCG has been maintained in 2018/19 to ensure continuation of the contract until March 2019. From April 2019, MIND will work with community funding options. The intention is for access to subsidised counselling to be maintained.

The CCG has invested year on year into Improving Access to Psychological Therapies (IAPT) service provision. I am pleased to say that following additional investment the local provider, Central and North West London (CNWL), is exceeding all access, and waiting time requirements against the national specification. The service is provided from 3 locations in Milton Keynes and over 400 people are currently entering treatment each month. We anticipate that over 4500 people will have received treatment in 2018/19. In addition the service has maintained an excellent recovery rate, in excess of the national target set.

In addition the CCG has invested in a Primary Care Plus (PCP) service working with general practice to provide access to specialist support for people with serious mental illness and increasing mild and moderate need in primary care. This service will be developed to meet the needs of all of the registered population in 2019.

I hope that this provides you with the appropriate information relating to this case and assurance about the focus for the development of Mental Health commissioning plans and provision for Milton Keynes

Yours sincerely

[REDACTED]  
Chief Operating Officer