

23 January 2019

Our ref: RL/jj  
Your ref: 14926

Hood Road, Barry  
Vale of Glamorgan, CF62 5QN

T: 01446 722 792  
F: 01446 733 555

[www.westquaymedicalcentre.co.uk](http://www.westquaymedicalcentre.co.uk)

Coroner's Office  
The Old Courthouse  
Courthouse Street  
Pontypridd  
Rhondda Cynon Taf  
CF37 1JW

Dear Assistant Coroner

Re: **Mrs Ruth Edwards**      **DOB. 29/01/1953**  
**52 Celtic Way**  
**Rhoose**  
**Barry**  
**CF62 3FT**

Many thanks for the report and investigation into the circumstances surrounding the sad death of Mrs Edwards. I have read the comments on the report and would entirely agree with those that have been pointed out.

Specifically with relation to the comments regarding medication reviews with ourselves as General Practitioners, we would recognise that this presents a particular challenge to us and safe prescribing of medicine requires a great deal of resource. In the last 12 months we have taken on a Clinical Pharmacist within the Practice Team on a full time basis whose responsibility it has been to oversee and improve the governance regarding repeat prescribing and acute prescribing of medications plus patient monitoring. We have in fact achieved an NHS award for quality improvement in this area and although this may have come too late for Mrs Edwards in order to reduce her risk, I would be confident that we have made great strides over and above that we would expect to meet standards of our General Practice.

That said, we would also bring these comments to our monthly significant events meeting to highlight the importance of medication reviews and high risk patients to all of our clinical staff.

I hope this in some way can reassure the family that measures are being made and that Mrs Edwards will at least go some way to improving medication safety for other patients in the future.

Yours sincerely

  
