

VERONICA HAMILTON-DEELEY DL,
LL.B.
Her Majesty's Senior Coroner
for the City of Brighton & Hove

THE CORONER'S OFFICE
WOODVALE, LEWES ROAD
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Assistant Coroners
CATHARINE PALMER LL.B (HONS)
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CORONERS SOCIETY OF ENGLAND AND WALES

ANNEX A

REGULATION 28: REPORT TO PREVENT FUTURE DEATHS (1)

*NOTE: This form is to be used **after** an inquest.*

	<p>THIS REPORT IS BEING SENT TO:</p> <ol style="list-style-type: none">1. [REDACTED] Operating Unit Manager, South East Coast Ambulance Service2. [REDACTED] Head of Legal Services, South East Coast Ambulance Service3. [REDACTED] Deputy Clinical Director, NHS Pathways
1	<p>CORONER</p> <p>I am Veronica HAMILTON-DEELEY, Senior Coroner, for the City of Brighton and Hove</p>
2	<p>CORONER'S LEGAL POWERS</p> <p>I make this report under paragraph 7, Schedule 5, of the Coroners and Justice Act 2009 and regulations 28 and 29 of the Coroners (Investigations) Regulations 2013.</p>
3	<p>INVESTIGATION and INQUEST</p> <p>On 16th October 2018 I commenced an investigation into the death of John SCOTT. The investigation concluded at the end of the inquest on 8th February 2019. The conclusion of the inquest was NATURAL CAUSES</p>
4	<p>CIRCUMSTANCES OF THE DEATH</p> <p>See Record of Inquest</p>
5	<p><u>CORONER'S CONCERNS</u></p> <p>During the course of the inquest the evidence revealed matters giving rise to concern. In my opinion there is a risk that future deaths will occur unless action is taken. In the circumstances it is my statutory duty to report to you.</p>

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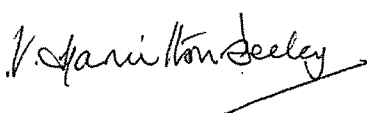
	<p>The MATTERS OF CONCERN are as follows: –</p> <p>(1) With regard to the questions asked when an emergency call is made to South East Coast Ambulance Service my view is that the additional questions should be asked:</p> <ol style="list-style-type: none"> 1. Is there anyone else with you or are you alone? If there is anyone else with you may I please speak to them. 2. If the caller is alone: we will be asking you not to ring anybody because we need to consider the possibility that we will need to ring you back however, if you want to phone for somebody to come and bring you some support and company could you please do that within the next 15 minutes from now. <p>At the end of the call when the Pathways aspect of the call is ended why do you not explain to the person ringing you, about the likely timing of the ambulance at that stage and therefore, the estimated time of arrival. If at that stage the estimated time of arrival is two hours or more, why do you not suggest to the patient that they may like to make arrangements to get themselves to hospital without an ambulance?</p> <ol style="list-style-type: none"> 3. With regard to Pathways I understand that they have their particular questions but how can a person who is alone when they ring the ambulance service phone the ambulance back if they become unresponsive? This is a nonsense and may well confuse the patient who is ringing. 4. Since we were dealing at this Inquest with a case of previously undiagnosed abdominal aortic aneurysm and since this is not an unusual scenario for Pathways or South East Coast Ambulance to come across, is it not possible to ask the patient whether they can feel anything at the site of the pain e.g., a pulsating mass. This if it is felt, could be a clear diagnostic sign.
6	<p>ACTION SHOULD BE TAKEN</p> <p>In my opinion action should be taken to prevent future deaths and I believe you AND your organisation have the power to take such action.</p>
7	<p>YOUR RESPONSE</p> <p>You are under a duty to respond to this report within 56 days of the date of this report, namely by 7th May 2019. I, the coroner may extend the period.</p> <p>Your response must contain details of action taken or proposed to be taken, setting out the timetable for action. Otherwise you must explain why no action is proposed.</p>

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8	<p>COPIES and PUBLICATION</p> <p>I have sent a copy of my report to the Chief Coroner and to the following Interested Persons</p> <ol style="list-style-type: none">1. [REDACTED]2. [REDACTED]3. Secretary of State for Health, Department of Health4. Simon Stevens, Chief Executive, NHS England <p>I am also under a duty to send the Chief Coroner a copy of your response.</p> <p>The Chief Coroner may publish either or both in a complete or redacted or summary form. He may send a copy of this report to any person who he believes may find it useful or of interest. You may make representations to me, the coroner, at the time of your response, about the release or the publication of your response by the Chief Coroner.</p>
9	<p>Date: 14th February 2019 SIGNED BY:</p> <p></p> <p>Senior Coroner Brighton and Hove</p>