

Hampshire County Council & Southern Health Foundation Trust

Response to the Regulation 28 report to Prevent Future Deaths (PFD), Coroner's report touching the death of George Twiddy.



1.0 Introduction

- 1.1 This response is provided on behalf of Hampshire County Council (HCC) & Southern Health Foundation Trust (SHFT). Each organisation is responsible for the deployment of professionals involved in the provision of health and social care services toward George Twiddy who died on the 17th November 2017.
- 1.2 With direct evidence heard at the inquest, which is also recorded under a matter of concern from the PFD, the Coroner has highlighted the need for greater clarity on the role of each organisation in respect to the availability of mental health care and support for people in crisis.

2.0 HCC and SHFT

HCC and SHFT share an equal commitment to address the serious concerns raised by the Coroner. HCC & SHFT have reviewed the PFD report findings together to plan how both agencies can adopt a more collaborative & effective approach, to support people in crisis as a result of their mental distress including where the Mental Health Act assessment process takes place.

- 2.1 Section 140 of the Mental Health Act states:- "it shall be the duty of every clinical commissioning group (CCG) and of every Local Health Board (LHB) to give notice to every local Social Services Authority for an area wholly or partly comprised within the area of the CCG or LHB specifying the hospital (s) in which arrangements are from time to time in force -
 - (a) For the reception of patients in cases of special urgency
 - (b) For the provision of accommodation or facilities designed so as to be especially suitable for patients who have not attained the age of the 18 years".

HCC and SHFT are committed to producing a s140 policy to ensure greater understanding for all frontline staff who have a role in supporting the person and their families, while undertaking a Mental Health Act assessment.



3.0 Partnership working:

- 3.1 Both agencies have agreed to embark on a programme of joint work to organise Acute Mental Health Team staff (AMHT/ SHFT) to accompany the AMHP (HCC) and the Doctors as the assessing team members, so they can agree a support plan if admission to hospital is not deemed to be necessary and to be available at the time of the Mental Health Act assessment as required.
- 3.2 A range of joint work is already in evidence relating to the following aspects of service delivery including: -
- Development of shared processes to support people with their discharge planning from hospital
 - Development of a joint programme of work to improve the accommodation choices for people
 - Pan-Hants s136 meeting – including multi-organisational review all breaches / incidents reported
 - Weekly Hospital Meetings/ Telephone Calls
 - Monthly Strategy Meeting with Senior Managers from HCC / SHFT

4.0 Opportunities for multi-disciplinary training and shared learning

- 4.1 To focus on areas of Mental Health, Mental Health Act & practice issues, which will be supported by Senior Managers and Clinicians in HCC & SHFT.
- 4.2 HCC and SHFT have agreed to meet on a monthly basis to implement a programme of work which will aim to:
- Improve joint working which will include improvements to services for people in crisis
 - Continue a shared approach to supporting people in need of hospital admission and discharge planning
 - Support the individual and their carers to live as independently as possible.

5.0 Mental Health Act Information and Advice

- 5.1 Design and publication of digital and paper information and advice is underway in consultation with people using services [REDACTED]

6.0 Governance and Accountability for completion of actions

- 6.1 Care Governance Board (Adults Health and Care) will provide oversight to ensure monitoring and completion of actions for HCC.
- 6.2 The Quality and Safety Committee will provide oversight to ensure monitoring and completion of actions for SHFT

Improvement Plan Agreed by HCC & SHFT - May 2019

	Action	By Whom	By When	Evidence of completion	Progress	Status (RAG)
1.	Implement a s140 Policy	HCC AMHP Service Manager & SHFT Associate Director of Capacity & Flow	End July 2019	Publication of written policy	Discussed and agreed to creating joint policy by Senior management	Draft policy being Written & shared with relevant agencies by mid July 2019
2.	Opportunities to attend inter – agency training	HCC & SHFT	End of October 2019	AMHPs & SHFT EAST have attended practice workshops together	Additional future dates have been agreed, and Learning will be shared across all areas	October 2019
3.	Strategic development plans to deliver integrated pathways	Senior Management from SHFT & HCC	October 2019	Finalised Programme of work	Monthly Strategic workshops are held monthly to develop plan	October 2019
4.	Mental Health Act information digital information and leaflet	AMHP Service Manager	End of July 2019	Publication of leaflet	Draft form near to completion	Consultation required once draft leaflet is in proposed print. Completion date July 2019
5.	Collaborative working with AMHPs & AMHT	HCC & SHFT	End of July 2019	Rota'd arrangements	Staff shadow arrangements in place	July 2019