



Ms Mary Hassell
Inner North London
St Pancras Coroners Court
Camley Street
London
N1C 4PP

Your Ref :
Our Ref : 2361
Date : 1 July 2019

Dear Ms Hassell,

Regulation 28: Prevention of Future Deaths Report- Karanbir Cheema

Thank you for your Regulation 28 Prevention of Future Deaths (PFD) report dated 10 May 2019. The Trust welcomes your recommendation for changes to prevent future deaths and I would like to take the opportunity at the outset of my letter to offer my sincere condolences to Karanbir Cheema's family.

The matter of concern you raised at the inquest is as follows:

The London Ambulance Service 999 operator did not at any time suggest that a second EpiPen be given, because this is not contained within the algorithm. That could be remedied internationally.

In the United Kingdom there are two 999 call triage systems; NHS Pathways and Medical Dispatch Priority System (MPDS). The London Ambulance Service NHS Trust (LAS) processes 999 calls via MPDS which is devised by the International Academy of Emergency Dispatch (IAED).

As you are aware, under the terms of the licence to use MPDS the LAS as a licenced user does not have jurisdiction to make changes to the call taking protocols unilaterally and must submit requests for change to the Standards Committee of the IAED. I am advised by our Chief Medical Officer that this PFD was raised at the UK Clinical Focus Group for IAED-MPDS on 22 May 2019 and has also been raised with the Executive Director of MPDS; [REDACTED]. The group welcomed this recommendation and we await their conclusion/outcome.

Our Chief Medical Officer has taken the opportunity to share this PFD with [REDACTED] the Chair for The National Ambulance Service Medical Directors (NASMED) for their consideration who will raise it with the Association of Ambulance Chief Executives (AACE). As the Trust is also a NHS 111 provider for integrated urgent care, this PFD has also been raised with [REDACTED] the Chair of NHS Pathways National Clinical Governance Group and [REDACTED] the NHS Pathways Deputy Clinical Director. [REDACTED] has confirmed that NHS Pathways advises to give another dose if there is no improvement after the first dose and states that "If the individual's condition does not improve adrenaline should be repeated if available after 10-15 minutes, according to the manufacturer's instructions".

I hope this reply is helpful in explaining the actions taken to address the matter of concern.

Yours sincerely



Garrett Emmerson
Chief Executive