



Mr Andrew Cox
Acting Senior Coroner
Cornwall and Isles of Scilly
The New Lodge
Newquay Road
Penmount
Truro
TR4 9AA

25 September 2019

Dear Mr Cox

Re: Regulation 28 Report to Prevent Future Deaths
Re: Jeanette Ann Robinson, Deceased

Please find below a response from Cornwall Council to the Regulation 28 Report issued on the 3rd June 2019.

A schedule of maintenance is in place for all equipment provided by the Community Equipment Loan Store. Additionally, users of the equipment are provided with training and documentation signed by carers is kept within their electronic records held by the Council.

Our records show the equipment provided was in service and fully functioning. The Nimbus system is fitted with an alarm that is audible, but can be silenced, as well as a visual alarm on the pump in the event of mains power failure.

We have undertaken a process of all Nimbus systems in the community being replaced. This action was taken following clinical reasoning and a new mattress system called Elite is now being used. These are also fully alarmed.

Since Mrs Robinson's death, all Nimbus stock has been destroyed as it was considered defunct. However, the previous service records indicate that there is no evidence to suggest that alarm failure was an issue on the Nimbus system.

I trust this provides you with the necessary response to your Section 28 letter.

Please do not hesitate to contact me if you require any further information.



Yours sincerely

A handwritten signature in black ink, appearing to be 'John [unclear]'. The signature is written in a cursive style with a large, sweeping flourish at the end.

[REDACTED]
Strategic Director, Adult Social Care & Health

Adult Social Care

Tel: 01726 226927

Email: [h](#) [REDACTED]