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Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board

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17/2398/INQ
18th November 2019
01443 744800
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Concerns Team, Patient Care & Safety

Private & Confidential

Graeme Hughes
Her Majesty's Acting Senior Coroner
South Wales Central Coroner Area
Coroner's Office
The Old Courthouse
Courthouse Street
Pontypridd
CF37 1JW

Dear Mr Hughes

RE: Regulation 28 – Annette Susan Hewins

Thank you for the correspondence dated the 24th September 2019 in relation to the above Regulation 28, which details the areas of concern following the conclusion of the inquest held on the 19th September 2019 in relation to the death of Annette Susan Hewins.

Please be assured that the Health Board has taken this matter extremely seriously and an action plan has been developed to address the matters raised during the inquest. A copy of the action plan is attached. You will note that a number of the issues that were raised have been addressed and are marked as complete. All outstanding actions are being implemented by the Mental Health Directorate, who will ensure that there is evidence to support the completed action plan which will be monitored through the Directorates Governance structure.

I sincerely hope that this information will reassure you that the Health Board has learnt important lessons from the investigation into the care provided to Mrs Hewins and that effective action has now been taken to prevent further deaths.

I would like to convey once again my deepest sympathy and sincere apologies to Mrs Hewins family for the failings identified.

Yours sincerely

Dr Sharon Hopkins
Chief Executive Officer

Enc

Return Address: Cwm Taf Morgannwg University Health Board, Headquarters, Navigation Park,
Abercynon, CF45 4SN

Chair / Cadeirydd; Professor Marcus Longley

Chief Executive / Prif Weithredydd: Dr S Hopkins