



**Coroner's Action and Review Plan**

Name of Home: Barley Brook\_ Date: \_05.12.2019\_\_

Name of Resident: \_\_Sidney Baker D.O.B\_\_23.06.1928\_\_\_\_\_

Reason for Action to be Taken	Summary of Action and Outcome
<p align="center"><u>Summary of what happened</u></p> <p>In light of the Coroners report into the death of Mr Sydney Baker, the areas highlighted from the report are as follows have been followed up through a summary and action plan.</p> <ol style="list-style-type: none"> <li>1. There were no contemporaneous documents that a dietician or falls team referral had been made by the care home personnel in question.</li> <li>2. There Were concerns that entries contained in Mr Baker's care plan were incorrect, including vital information contained on his weight monitoring sheet. Furthermore, the general quality of record keeping was poor.</li> </ol>	<p><b>Point 1 – The home has in place Accidents and Incidents file which includes Falls and near misses. The file also has an Action and Review with specific outcomes. The information within the file links in with Caredocs and the individuals care plan.</b></p> <p>Once a fall has been logged (Depending of the severity), The home will follow the Local Authority Triage system (which notifications are located in the Managers office and the Communication Book), in other cases symptoms of UTI are tested, a referral is done to the Physio and Moving and handling team (Falls Team). In addition, families are contacted and kept up to date of the process.</p> <p>In addition, the Incidents are recorded within the file, and if necessary and where applicable notifications are done to both the Safeguarding team and the CQC.</p> <p>The Accidents and Incidents are monitored on a weekly basis by the Home Manager / Deputy Manager, and additionally, as a Regional Manager I conduct a Monthly Home audit which includes overview of the Accidents, Incidents and Safeguarding files.</p> <p>As a company we have Falls and Manual Handling training which is done both online and Face to Face by an external provider. The Home also links in with Local Authority Tier Safeguarding training.</p> <p><b>Point 2 – The home has in place Monthly Weights and Loss action file which identifies any residents currently on weekly weights, this system links in with the Caredocs and Care plans. The weights are done and recorded within a weights file which is kept up to date on a weekly/monthly basis by the Manager / Deputy Manager and If a resident starts to lose weight, it is immediately highlighted and actioned. The information from this file is then transferred over to the monthly audit file with Actions taken.</b></p> <p>Referrals to Dietician and GP, and if necessary, SALT team. Families are notified and kept up to date with on-going progress. All the information is updated within the care plans which also include fluid charts and food plans. Additionally, Anne-Marie Peters (Compliance officer for Wigan Council) undertakes rigorous checks on these areas on a monthly basis.</p> <p>The Weights and loss file is monitored and audited on a weekly basis by the Home Manager / Deputy Manager, in addition, as a Regional Manager I conduct a Monthly Home audit which includes an overview of</p>



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the Weights and loss file as well as cross referencing care plan information to ensure the relevant data matches.

The Homes training programme for staff include Fluids and Nutrition. In addition, we have recently taken on board a new Training provider called QTA who will be providing SALT and MUST training.

All staff within Barley Brook undertake both online and face to face training to ensure the safe delivery of care of which also includes the specific training on Manual Handling, Falls, and Person-centred Care. There are Rigorous auditing systems in place which cover all areas of the home to ensure that residents are safe from Harm.

Care Plans on the Caredocs system are person centred and identify each individual need in order to meet the care delivered. Care Plan Audits are conducted by the Home Manager. In addition, during my Regional Managers visit on a monthly basis, I undertake care plan audits. As a Regional Manager I also have full access to the Caredocs cloud system which allows me to have access all residents care plans within each of the homes.

Resident Assessments are also done prior to admission by the trusted assessor to ensure the appropriateness of a placement. This ensures that the Home can meet the needs of everyone that comes into the home.

Moving forward we will continue to ensure that we monitor all the current systems in place and ensure that our residents remain safe from harm.

We take on board the recommendations and will ensure that all staff and Management remain vigilant in their Care Delivery.

**Name of Person Completing: Cos Zinonos**

**Job Title: Regional Manager – Rosewood Healthcare Group**

**Signed:**