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HM CORONER'S OFFICE  
STAFFORDSHIRE SOUTH

12 MAR 2020

**HMP Dovegate**  
Healthcare Department  
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Staffordshire  
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HM Senior Coroner Andrew Haigh  
Staffordshire (South)  
Coroner's Office  
No 1 Staffordshire Place  
Stafford  
ST16 2LP

9 March 2020

Dear Sir,

**Regulation 28: Prevention of Future Deaths report, Marlon Roy Watson (died 29 September 2018)**

Thank you for your Regulation 28 Prevention of Future Deaths Report issued to Care UK on 14 January 2020 following the inquest into the death of Mr Marlon Watson Deceased which concluded on 8 January 2020.

Care UK would like to express its condolences to Mr Watson's family and friends.

Care UK is the main provider of healthcare services at HMP Dovegate.

You have directed your report to me and I am responding on behalf of Care UK.

The matters of concern are highlighted in bold with the response set out below to your concern. I have set out the action taken in response to your report and the timetable for the action plan. Care UK are committed to ensuring that the lessons learnt following this inquest are not just implemented at HMP Dovegate but more widely across Care UK's prison healthcare sites.

**Matter of concern: At the inquest there was a concern that members of healthcare staff at HMP Dovegate do not have a full and proper understanding of the ACCT process. I would appreciate reassurance that appropriate initial training and refresher training takes place and that (if possible) this audited.**

**Response:** In order to deal with your concern, I have discussed the following matters:

- The action taken
- The timetable for action

Your concern relates to a prison doctor who had commenced working at HMP Dovegate in July 2018. He is a GP with over 20 years' experience in the community.


Initial ACCT and Suicide and Self Harm Awareness (SASH) training takes place during initial induction, for every member of staff and refresher training is completed annually thereafter. Mandatory refresher is every 3 years, in line with HMPPS guidance.

Assessment, Care in Custody and Teamwork (ACCT) is the care planning process for prisoners identified as being at risk of suicide or self-harm. The ACCT process requires that certain actions are taken to ensure that the risk of suicide and self-harm is reduced. This is a prison process and training is provided by the prison as part of a professional's induction before they work within the prison. The GP received that training on 25<sup>th</sup> July, 2018 as part of his induction.

Given your concern the GP and all staff have been offered additional training including refresher ACCT training. We have asked the prison to provide this training which will take place over the next 12 weeks. HMP Dovegate already have a system to monitor the uptake of ACCT and SASH training in line with the 3 yearly expectations and we are implementing a system to ensure that there is senior oversight on this across all Care UK sites.

We trust that the above response provides the information that you require but please do not hesitate to contact us if Care UK can be of any further assistance.

Yours sincerely



**Head of Healthcare  
HMP Dovegate  
On behalf of Care UK**