

Dear Mr Christopher Morris [REDACTED]

I am in receipt of your email and Regulation 28 report.

I wish to advise that following the Inquest, a discussion between myself and [REDACTED] the previous manager took place and the following was put into place with immediate effect.

1. The News Scoring System
2. NEWS 2 Chart 1,2,3 (observation chart),and 4
3. Algorithm for managing suspected sepsis in adults and young people aged 18 years and over, outside an acute hospital setting. Sepsis risk stratification tool
4. Sepsis guidance implementation advice for adults

This was followed up by one to one discussions with all our Nursing staff confirming their understanding and how to use the tools.

[REDACTED] the acting manager has also been made aware of the contents of the Regulation 28 report and I wish to confirm that these tools are being used and that any new nursing staff recruited since have also been made aware. Any agency staff that work at Lynmere are also advised of the use of these tools and their importance.

If I or my Manager, [REDACTED] can be of any further assistance please do not hesitate to contact us.

Kind Regards

[REDACTED]
RMD Care Services Ltd t/a Lynmere Nursing Home