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Our ref: [REDACTED]

28 January 2021

Strictly Private & Confidential

Ms Alison Mutch
H M Senior Coroner
1 Mottram Street
Mount Tabor
Stockport
SK1 3PA

Dear Ms Mutch

Regulation 28 Report - Mr Philip Jess TAYLOR

I refer to your letter dated 17 December 2021 in relation to the above and I am sorry to learn of circumstances surrounding the death of Mr Taylor and offer my sincere condolences to his family.

Whilst the Regulation 28 Report requests information from a number of different organisations, this response aims to address the issues highlighted as specific to NHS Stockport Clinical Commissioning Group (CCG).

You have raised two points which I will address in order:-

- **GP did not carry a thermometer when attending Mr Taylor at the care home**

Following a review of the events surrounding this particular case, Dr [REDACTED] explained that when visiting the Care Home to attend Mr Taylor he did carry equipment with him, including a thermometer and pulse oximeter. However he had left his main bag in the car when he entered the home. On reflection he acknowledges that he should have ensured that he did have access to this equipment in case of need and he

confirms that it is now his practice to carry this equipment with him whenever he attends a patient away from the practice.

- **Delay in updating the clinical records following the visit**

In circumstances where a patient is attended after the end of the surgery working day it was Dr [REDACTED] practice to update the clinical record on his return to the practice, which on occasion could be the following morning as care home visits can often take place at the end of the working day. Stockport GPs do have access to mobile technology enabling immediate update of the clinical system at the time of the consultation. Dr [REDACTED] has confirmed that he will now carry the mobile technology with him and will update patient records immediately following consultation / visit.

I am mindful that steps taken now cannot undo what happened in this case, and I am satisfied that from a clinical perspective, the failure to carry equipment / update records did not impact on the outcome for this gentleman. However my expectation is that all Stockport GPs do carry basic equipment to enable the recording of clinical observations and for patient records to be updated at the point of consultation, wherever possible. I am sorry that this did not happen in this case and I will ensure that appropriate checks are made to ensure that Dr [REDACTED] adheres to this standard of practice.

Yours sincerely



Dr [REDACTED]
Medical Director