

bringing service to life

Serco Home Affairs, HMP Dovegate, Uttoxeter, ST14 8XR, United Kingdom 8th April 2021

To Whom it May Concern,

In response to the Regulation 28 letter dated 11th February 2021, (case ID; (case ID

There is an on-call facilities maintenance officer who can be contacted at any time of day to come into the Prison when there is a fault that cannot be rectified internally by the Duty Manager. The Duty Manager team have been made aware that electricity should not be left inactive for any period of time and that it is their responsibility to contact the facilities 'on call officer' to attend the prison to rectify any issues.

Whilst the death of Mr Michael Richie Dobson is not an example of electricity being left inactive, HMP Dovegate's management team recognise that inadequate basic supplies in cells *could* result in a Prisoner harming themselves and *could* cause unnecessary emotional distress.

The Safer Custody team at HMP Dovegate would like to offer assurances that this issue has been rectified.

Yours sincerely,

