



COURTS AND
TRIBUNALS JUDICIARY

HEALTH, EDUCATION & SOCIAL CARE CHAMBER

- **Special Education Needs & Disability (SEND)**
- **Care Standards (CS)**
- **Primary Health Lists (PHL)**

HELP FOR USERS UPDATED February 2021

Following the [Chamber President and Deputy Chamber President's guidance](#) of 19 March 2020, the above jurisdictions have moved to fully digital working after the onset of the coronavirus, with every hearing proceeding as listed, but without physical face to face hearings except in exceptional circumstances.

Cases are listed using the Kinly Cloud Video Platform (Kinly CVP) for a video hearing to take place, with backup arrangements for parties and witnesses to participate by telephone. The hearing letter and accompanying documents will give you all the information required to help you join the hearing.

In a small number of cases, where there is good reason why the hearing cannot proceed by video or telephone, arrangements can be made for an exceptional hybrid hearing which means that some of the participants will be in a hearing centre and others will join the hearing by video or telephone.

Appeals will continue to be heard by panels of two or three judicial office holders, presided over by a judge.

Public and private hearings

Care Standards and Primary Health Lists hearings are held in public, whilst Special Educational Needs and Disability and disability discrimination cases are private hearings. Any member of the public or media representative who wishes to view a video hearing in the First-tier Tribunal Care Standards or Primary Health Lists will be provided with details of how to access the video hearings on request to HM Courts and Tribunals Service (by emailing their request to cst@justice.gov.uk or PrimaryHealthLists@justice.gov.uk). Details of cases are included on the daily hearing lists published here: [CS hearing list](#) and [PHL hearing list](#).

School and summer holidays

Special Education Needs and Disability cases are not normally listed during the school holidays because witnesses are often away, but during the pandemic, the jurisdiction has been able to offer some additional hearings during school holidays if both parties and their witnesses are available. Parties wishing to take advantage of this opportunity should agree between themselves a convenient date during the school holidays that is convenient for all those attending the hearing and notify HM Courts and Tribunals Service by email as soon as possible to send@justice.gov.uk giving the agreed hearing date. HM Courts and Tribunals Service should be notified of the date at least one month before the agreed date.

HM Courts and Tribunals Service's administration is issuing updates to users as recovery from the pandemic develops. If you wish to join the users' mailing list, then please contact the administration by emailing your details to send@justice.gov.uk

16 February 2021