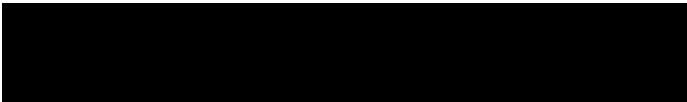


Mrs Emma Brown
HM Area Coroner
Birmingham Coroner's Court
50 Newton Street
Birmingham
B4 6NE

20th May 2021



Dear Mrs Brown

Re: Regulation 28 Report to Prevent Future Deaths- Azra Hussain

Birmingham and Solihull CCG is providing this supplementary information to the Coroner, in support of the information provided by Birmingham and Solihull Mental Health Foundation Trust, in response to the Regulation 28 Report to Prevent Future Deaths issued in relation to the death of Azra Parveen Hussain.

We would like to firstly take this opportunity to pass on our condolences to Ms Hussain's family. The Coroner and family will already be aware from evidence presented at the inquest that all serious adverse incidents are reported to the CCG, are subject to root cause investigation and monitoring to ensure that any actions identified have been implemented.

The supplementary information provided, sets out the system working that is taking place in relation to the reducing the risk of harm to Birmingham and Solihull patients and learning from any adverse events.

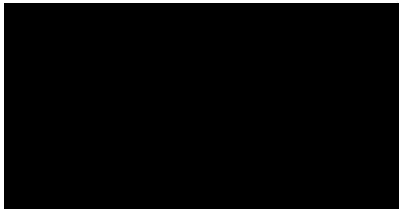
At the time of this incident, as described in the root cause analysis investigation, the Trust had identified a potential risk to inpatients from ligature points and was undertaking a piece of work to assess this risk along with options to mitigate it. This piece of work is continuing and is being overseen by the system and by the Care Quality Commission (CQC). Following a CQC report being issued in November 2020 an action plan was put in place with monthly updates being provided by the Trust to the CQC and to the system. Additionally, regular system risk review meetings were held at which progress was discussed. In response to a

further inpatient death, the Trust were asked to speed up the actions that were being taken to address these concerns and provide updates.

It is recognised, however, that the identification and elimination of potential ligature points is only one part of the picture and that, as identified in the root cause analysis, clinical assessment and management plays an essential role in reducing the risk of harm, issues that have also been subject to discussion and action since this incident occurred.

The monitoring of these system wide actions continues, and we will as a system continually strive to improve the quality of services that we, as a system, provide. We regret any failing in the system and would like to provide assurance that all avoidable deaths are taken very seriously.

Yours sincerely



Chief Nurse
Birmingham and Solihull CCG