

23 June 2021

Zak Golombeck
HM Senior Coroner
Manchester City Area
[REDACTED]

Our ref: EH-315388

Dear Mr Golombeck,

I write in response to your regulation 28 report, dated 21 May 2021, regarding the death of Dyllon Shaun Graham Milburn. I would like to express my sincere condolences to Mr Milburn's family.

We have reflected on the circumstances surrounding Mr Milburn's death, and the concerns raised in your report, in relation to NICE's work. You suggest that an automated alert be added to the EMIS system to remind people to request and collect their repeat prescription to encourage compliance. While NICE is not able to influence changes to the EMIS system, the following NICE guidelines contain recommendations relevant to this report.

In our guideline on [medicines adherence: involving patients in decisions about prescribed medicines and supporting adherence \(CG76\)](#), we recommend considering 'using records of prescription re-ordering, pharmacy patient medication records and return of unused medicines to identify potential non-adherence and patients needing additional support'.

We also recognise the importance of checking adherence in people being treated for depression in our guideline on [the recognition and management of depression in adults \(CG90\)](#).

NICE produces tools to support implementation of our recommendations, but they are put into practice locally. Therefore, we do not consider that any action is required by NICE in response to your report.

I hope the above information is helpful. Thank you for requesting our contribution.

Yours sincerely,

[REDACTED]
Professor [REDACTED]
Chief Executive