

Company Chemists' Association  
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[www.thecca.org.uk](http://www.thecca.org.uk)

Mr Nicholas Moss QC  
Assistant coroner  
Cambridgeshire & Peterborough Coroner Service  
Lawrence Court  
Princes St  
Huntingdon  
PE29 3PA

15 July 2021

Dear Mr Moss,

**Inquest into the death of Samantha Gould – regulation 28 notice**

Thank you for providing us with a copy of your report dated 28 May 2021, regarding the tragic death of Samantha Gould. First and foremost, I would like to express my sincere condolences to the family of Samantha.

By way of information, the Company Chemists' Association Limited (CCA) is a trade association representing the interests of large multiple community pharmacies. Our members are Asda, Boots, LloydsPharmacy, Morrisons, Rowlands, Superdrug, Tesco and Well.

The CCA represents the interests of its members and provides a forum to bring together their knowledge, skills, resources, and experience for the benefit of patients and the NHS. The CCA does not operate any community pharmacies, nor do we set standards or provide guidance for our members or other pharmacy operators. As such we are, unfortunately, not in a position to undertake direct action in this regard.

Having said this, the CCA provides the secretariat for the [Community Pharmacy Patient Safety Group](#) (CPPSG). This non-statutory Group brings together representatives from the 19 largest community pharmacy organisations to work together to promote patient safety. The CPPSG is driven by the principles of sharing and learning. The Group will discuss this tragic incident at its next meeting in July. They will consider Samantha's case to identify learnings and share best practice so that the risk of similar events can be prevented. A summary of this discussion will be shared with the community pharmacy network nationally via members of the group's internal communications channels and via the trade press.

This regulation 28 notice raises an important question about sharing of information and the inclusion of community pharmacy in care planning processes. Whilst neither the CCA nor the Patient Safety Group has legislative authority to change processes, we do share your concerns. We will work with the other organisations identified in your report (the GPhC, RPS and NHS England) to further consider how practice can be improved.

If there is anything else that you would like us to do in this regard, then please do not hesitate to contact me.

Yours sincerely,



Chief Executive