


Trust Headquarters Redesmere  
Countess of Chester Health Park  
Liverpool Road  
Chester  
CH2 1BQ



15 November 2021

Andre Rebello  
H.M. Senior Coroner  
Liverpool and Wirral Coroner's Court  
Gerard Majella Courthouse  
Boundary Street  
Liverpool  
L5 2QD

Dear Mr Rebello

### **Response to Regulation 28: Report to Prevent Future Deaths**

Thank you for your letter dated 20 September 2021, following the conclusion of the inquest into the death of Uyapo Theodore Hayunga-Macha. I have reviewed the concerns fully and our responses and actions that we are undertaking to these are detailed within this letter.

Matters of Concern:

**On 3 December 2020 Merseyside Police were called to Theo where it was apparent that he was suffering from poor mental health. An ambulance was called, and Theo agreed to be taken to Arrowe park Hospital. It is reported that whilst waiting for Triage that he left without being seen.**

## **Why was he not being looked after? And why was he left alone when waiting for assessment?**

The Trust are unable to provide specific information in relation to why on the 3 December 2020, Theo had not been looked after whilst waiting in A &E nor as to why he was left alone when waiting for an assessment at Arrowe park hospital. On this day the Trust Psychiatric Liaison service had not been notified of his attendance as Theo had left before he was triaged within A &E and therefore no referral to Liaison Psychiatry services was made. The Trust has worked collaboratively with Wirral University Teaching Hospital by providing a history of the Trust involvement in Theo's care (which was prior to the attendance on the 3 December 2020) for their RCA (Root Cause Analysis report) following the death of Theo.

I would like to provide assurance that the Trust is actively involved in a broader piece of work with Wirral University Teaching Hospital (WUTH) relating to the care of patients with mental health illness. The Trust is involved in the Mental Health Transformation Group which is currently being led by the Interim Chief Nurse at WUTH. This Group has identified the following areas for further focused work:

- Mental Health Strategy including - CQC regulated activity for the provision of care and treatment for patients under the Mental Health Act
- Escalation of patients with Mental Health Conditions
- Mental Capacity Act and Best Interest Training
- Paediatric mental health system and processes
- Mental Health Training (inclusive of de-escalation training)
- Contract monitoring and understanding service need and provision.

The Group membership includes representatives from WUTH, and NHS Wirral CCG as well as the Trust, in acknowledgement of the need for partnership working. The Group is in the early stages of development however leads for each of the areas above have been identified and work has commenced. The Trust are committed to continue to work in partnership with WUTH and wider partners to improve the level of care offered to patients with Mental Health needs who attend Emergency Departments.

Should you require any further information, please do not hesitate to contact me.

Yours sincerely



Interim Chief Executive