



Your Ref: N/A

23 Febuary 2021

[REDACTED]

Mr Siddique
Area Coroner for Black Country
Jack Judge House
Halesowen Street
Oldbury
B69 2AJ

Dear Mr Siddique

Ambulance Service Headquarters
Waterfront Business Park
Brierley Hill
West Midlands
DY5 1LX

[REDACTED]
website: www.wmas.nhs.uk

Re: Regulation 28 Report to Prevent Future Deaths – Lynn Hadley (Deceased)

Thank you for your email dated 23 January 2020 attaching your Regulation 28 Report.

On behalf of West Midlands Ambulance Service may I first say how sorry we are that this incident has occurred and may I please take this opportunity to pass on my sincere condolences to the family of Mrs Hadley.

Please see our response to your requested agency action/s.

Action:

All agencies involved may wish to consider reviewing and issuing guidance for the operation and use of oxygen cylinders.

Response:

WMAS took immediate action as detailed during the Inquest. All frontline WMAS staff were swiftly made aware of the specific requirements for assembly/dissassembly of all medical gas cylinders, awareness of adiabatic compression and particle impact, and furthermore a great deal of input went into sharing lessons learned widely throughout partner organisations. The table below provides a summary/timeline of action taken.

If you require any further assistance, please do not hesitate contact me.

Yours sincerely



Chief Executive Officer