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Bwrdd Iechyd Prifysgol
Abertawe Bro Morgannwg
University Health Board

Dyddiad/Date: 14th February 2017

☎ 01639 683302

PRIVATE & CONFIDENTIAL

Mr A Barkley
Coroner's Office
1st Floor
Rock Ground
Aberdare
CF44 7AE

Alexandra Howells
Acting Chief Executive
ABMU Health Board

Dear Mr Barkley,

**Re: Edwina Rose Moses
Inpatient at Princess of Wales Hospital, Bridgend, CF31 1RQ**

I write further to the Regulation 28 Report to Prevent Future Deaths in relation to Mrs. Edwina Rose Moses received by Abertawe Bro Morgannwg Health Board from your department in December 2016.

I have enclosed an Action Plan completed by Princess of Wales Directly Managed Unit in relation to the two points highlighted in your report.

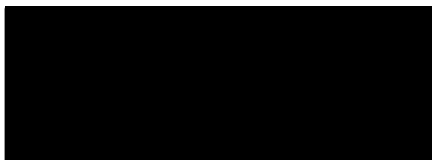
I hope the enclosed Action Plan demonstrates the actions that have and will continue to be taken in relation to these issues and provides you the level of assurance that is required.

The Princess of Wales Hospital Managed Unit has reviewed its process around enhanced observation. The review included the standard of completion of Risk Assessments and introducing a process to monitor staffing levels across the site which will include the identification of all patients requiring enhanced observation. There is daily monitoring of staffing levels in place which is subsequently handed over to the Out of Hours team for evenings and weekends. All staff have been made aware of the process to check the Nurse Bank system. This work will link into the Health Board Falls Management group as prevention of falls is one of the main criteria for requesting enhanced observation.

An audit process has been introduced across the Princess of Wales Hospital Managed Unit in February 2017 to monitor adherence to the all elements of the Increased Nursing Observation Guidelines.

If you require any further information in relation to the information contained in the Action Plan, please do not hesitate to contact me.

Yours sincerely,



↳ Acting Chief Executive
Abertawe Bro Morgannwg Health Board

Encs: Action Plan